

# PARTY PACKAGE TERMS AND CONDITIONS

All party packages include: **2 hours in private event room**, choice of either one small bottled water or one individual juice per child, fun music, party set-up and clean-up, party supplies (solid plates, forks, napkins and table cover). Due to law and insurance concerns a limited number of people are allowed on an inflatable at same time. Please check and verify the rules before signing.

**A non-refundable \$100.00 deposit required for reservations. Waiver, Release, Hold Harmless, and Indemnification Agreement form signed and completed by parent/legal guardian for each child and socks required to play on all inflatables. You may arrive 15 minutes prior to start event time to set-up and/or to add additional "approved" decorations.**

**What You Can Bring:** Cake or cupcakes, candles and approved wall/table decorations. You may provide individual bottled non-alcoholic beverages to your guests. Coolers are permitted.

**An additional fee of \$75.00 will be charged if ANY non-approved outside food, beverages or decorations are brought into the facility.**

**What You Cannot Bring:** Silly string, confetti or non-pull string piñatas. No helium tanks, electrical appliances, coffee pots, stereos, TVs, weapons, animals, etc.

**An additional fee of \$75.00 will be charged if additional clean-up is required for non-approved items.**

**Payment:** Remember that your **\$100.00 deposit is non-refundable**. The balance minus \$100 deposit is due at the beginning of the party. We gladly accept VISA or MasterCard.

**Cancellation Policy:** If you cancel **two (2) days** prior to the party date you will be responsible for **one-hundred percent (100%)** of the total party price. If you cancel **3-7 days** prior to the party date you will be responsible for **fifty percent (50%)** of the total party price or deposit, whichever is greater. If you cancel **8-13 days** prior to the party date, you will **forfeit the deposit**. You can cancel **14 or more days** prior to the party date without penalty.

**Please note that party cancellations are not accepted by voicemail or email.**

**Reschedule Policy:** If you reschedule **14 or less days** prior to the original party date a \$75.00 fee will be applied plus cost of cake if included in package. Only **one (1)** rescheduled party date is allowed and party must be held within thirty (30) days from original party date. If not within thirty (30) days, cancellation policy above will apply.

**Please note that event rescheduling is not accepted by voicemail or email. Please arrive on time as we cannot rearrange activities, adjust price, or extend event time for late arrivals. You have 15 minutes after scheduled event end time to vacate room at no additional charge, then an additional fee of \$25.00, in 15 minute increments will be charged for late departures.**

**Please Remember:** The Party Store reserves the right to restrict participation based on injury or behavior according to our insurance or safety rules. I understand that it is my responsibility to see that all parents/legal guardians of my guests receive a copy of the Waiver, Release, Hold Harmless, and Indemnification Agreement form and bring the signed and completed form the day of the party.

**Special Note:** Our inflatable's are subject to change. The Party Store is not responsible for black outs or other unforeseen events which may interfere with my party. If there is a power outage you will receive a refund on a prorated basis, in 15 minute increments.

**I and My Guest Agree:** to all terms, conditions and rules. Due to law and insurance concerns there is a limited number of people allowed on an inflatable at one time. The Party Store may cancel the party entirely, with no refund, should there be a failure of the customer or their guests to obey rules or instructions or if payment is not made immediately when requested. The Party Store may make changes in schedules or provide a refund and cancel party when there are scheduling conflicts. The customer is responsible for their belongings and those of their guests and will hold The Party Store and its employees harmless for any personal or economic loss. It is the customer's responsibility to make sure that all their guests leave with the correct belongings. Prices and activities subject to change without notice.

**I understand I will be responsible and charged additional for any damages incurred to event room, spa robes, accessories or any equipment.**