

PARTY ROOM ONLY TERMS AND CONDITIONS

A non-refundable \$100.00 deposit required for reservations. You may arrive 20 minutes prior to start event time to set-up and/or to add additional "approved" decorations.

What You Can Bring: Approved wall/table decorations. You may provide individual bottled non-alcoholic beverages to your guests. Coolers are permitted.

An additional fee of \$75.00 will be charged if ANY non-approved decorations or beverages are brought into the facility.

What You Cannot Bring: Silly string, confetti or non-pull string piñatas. No helium tanks, electrical appliances, coffee pots, stereos, TVs, weapons, animals, etc.

An additional fee of \$75.00 will be charged if additional clean-up is required for non-approved items.

Payment: Remember that your \$100.00 deposit is non-refundable. The balance minus \$100 deposit is due at the beginning of the event. We gladly accept VISA or MasterCard.

Cancellation Policy: If you cancel two (2) days prior to the event date you will be responsible for one-hundred percent (100%) of the total event price. If you cancel 3-7 days prior to the event date you will be responsible for fifty percent (50%) of the total event price or deposit, whichever is greater. If you cancel 8-13 days prior to the event date, you will forfeit the deposit. You can cancel 14 or more days prior to the event date without penalty.

Please note that event cancellations are not accepted by voicemail or email.

Reschedule Policy: If you reschedule 14 or less days prior to the original event date a \$75.00 fee will be applied plus cost of cake if included in package. Only one (1) rescheduled event date is allowed and event must be held within thirty (30) days from original event date. If not within thirty (30) days, cancellation policy above will apply.

Please note that event rescheduling is not accepted by voicemail or email. Please arrive on time as we cannot rearrange activities, adjust price, or extend event time for late arrivals. You have 45 minutes after scheduled event end time to vacate room at no additional charge, then an additional fee of \$25.00, in 15 minute increments will be charged for late departures. Event room MUST be returned to same condition as the pre-event status.

Please Remember: The Party Store reserves the right to restrict participation based on injury or behavior according to our insurance or safety rules.

Special Note: The Party Store is not responsible for black outs or other unforeseen events which may interfere with my event. If there is a power outage you will receive a refund on a prorated basis, in 15 minute increments.

I and My Guest Agree: to all terms, conditions and rules. The Party Store may cancel the event entirely, with no refund, should there be a failure of the customer or their guests to obey rules or instructions or if payment is not made immediately when requested. The Party Store may make changes in schedules or provide a refund and cancel event when there are scheduling conflicts. The customer is responsible for their belongings and those of their guests and will hold The Party Store and its employees harmless for any personal or economic loss. It is the customer's responsibility to make sure that all their guests leave with the correct belongings. Prices and activities subject to change without notice. **I understand I will be responsible and charged additional for any damages incurred to event room or equipment.**